



MADISON GROUP QUALITY POLICY

We at Madison Group Limited are committed to offering Innovative Insurance and Investment Services that protect and create wealth for all our stakeholders and meeting all stated requirements. We strive towards satisfying customer needs in accordance with the requirements of the ISO 9001: 2015 International Standard. We will enhance business value through innovative and sustainable solutions.

To achieve this, Madison Group shall ensure that:

- We commit to comply with the requirements of ISO 9001: 2015 International Standard.
- We continually improve the effectiveness of the Quality Management System.
- Quality objectives are determined, monitored, evaluated and reviewed, and continually improved for sustainability;
- We comply with statutory and legal requirements governing our operations.
- This policy and associated Quality Management System documentation are communicated and understood by all employees , and
- This policy shall be reviewed as necessary for continued suitability.
- Establish partnerships with external providers and relevant interested parties to maintain customer focus.
- We maintain a suitable environment for the operation of our processes and achievement of conformity of products and services.
- Resources needed for the implementation and improvement of the quality management system are available.

This quality policy statement is compatible with the context and strategic direction of Madison Group and will be periodically reviewed.

A handwritten signature in blue ink, appearing to read 'Atiqur', written over a horizontal line.

Group Deputy Chairman

13 December 2019